



NATURAL GAS PIPELINE SAFETY

an important message from
Piedmont Natural Gas



Piedmont
Natural Gas



piedmontng.com



800.752.7504

HOW TO IDENTIFY A NATURAL GAS LEAK

LOOK - Natural gas leaks often cause bubbling water, blowing dirt or dead plants

LISTEN - Natural gas leaks often cause a hissing sound near a natural gas line or meter

SMELL - Natural gas smells like rotten eggs

IF YOU SUSPECT A NATURAL GAS LEAK

- **Leave** the area immediately
- **DO NOT** use anything electrical that may create a spark — this includes a cellphone
- **Call Piedmont** at 800.752.7504, or call 911 if the smell is strong
- **DO NOT** attempt to locate the source of a leak
- **DO NOT** attempt to stop a leak
- **Call 811** before you dig anywhere on your property - no matter how small

HAVE YOUR UNDERGROUND PIPING CHECKED PERIODICALLY

Most people don't know that homeowners and business owners are responsible for maintenance of the underground piping that extends from their natural gas meter into their homes or businesses. The most common types of underground customer piping are for pool heaters, outdoor grills and natural gas lights. You can visit piedmontng.com or call us at [877.279.3636](tel:877.279.3636) to learn more about protecting or repairing your underground piping.



Know what's below.
Call before you dig.

Visite piedmontng.com para ver la versión completa en español.