

RESIDENTIAL FURNACE AND WATER HEATING ENERGY EFFICIENCY REBATE GUIDE



PIEDMONT NATURAL GAS IS HERE TO HELP YOU SAVE ENERGY AND MONEY

Piedmont Natural Gas offers the following energy efficiency rebates to existing North Carolina residential customers who purchase and install qualifying new high-efficiency natural gas equipment.

HOW TO APPLY

1. Review the Terms and Conditions included in this application package.
2. Check program eligibility by reviewing the requirements on page 1.
3. Complete the following items:
 - **Form:** Please complete sections 1 - 8
 - **Proof of Installation:** See proof of purchase requirements on page 4
4. Mail completed form and Proof of Installation to:
Piedmont Natural Gas
Attn: NC Rebate Form
P.O. Box 33068
Charlotte, NC 28233

For faster rebate processing, apply for rebates online at piedmontng.com/HomeRebates.

ALL applications are processed on a first-come, first-served basis. INCOMPLETE and INCORRECT APPLICATIONS CANNOT BE PROCESSED. Resubmitted applications are processed on a first-come, first-served basis upon the new receipt date. Rebate program requirements are subject to change.

- Keep a copy of all mailed forms and required documents, including receipts and contracts, for your records.
- Piedmont Natural Gas has the right to verify installation(s). Piedmont Natural Gas may verify the energy-efficient product(s), customer eligibility and installation prior to payment of rebate.
- If all program requirements are met, a rebate check is generally mailed within six weeks.
- Do not submit your rebate application with your monthly Piedmont Natural Gas bill payment.

ELIGIBILITY REQUIREMENTS

Rebates available only to Piedmont Natural Gas residential customers in North Carolina.

- Residential rebates only apply to existing residential customers that are served under the Residential Service Rate Schedule 101.
- Rebates are only available for the replacement of existing natural gas equipment with new qualifying high-efficiency equipment.
- Rebates are not available for the equipment replacement of an alternative fuel source such as electricity and propane.
- Equipment must be installed at the house where the natural gas account is located.
- A natural gas furnace is required for the smart thermostat rebate.
- Applications must be submitted within 120 days after equipment installation.



APPLICATION FORM

1. CUSTOMER INFORMATION

Name (as it appears on your bill)	Piedmont Natural Gas account number		
Install address	City	State	ZIP
Daytime phone number	Email address		

Mail my rebate to a different address:

Mailing address	City	State	ZIP
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2. ALTERNATE PAYEE INFORMATION (ASSIGNMENT OF FUNDS - IF APPLICABLE):

Assignment of rebate payment authorization allows the account holder to transfer the incentive to a third party such as the landlord, property owner or business entity. I, the account holder, am authorizing this rebate payment to the third party named below and I understand that I will not be receiving the rebate check from Piedmont Natural Gas. I also understand that my release of payment to the third party does not exempt me from the rebate requirements outlined in this application. If the check is payable to a business, then the requested tax information must be provided and a W-9 would have to be submitted.

Check payable to (first and last name or business)	Federal Tax ID (if business)		
Mailing address	City	State	ZIP
Phone number	Email address		

Tax Status (if business): Corporation Non-Corporation (i.e., LLC, partnership, individual/sole proprietor)
 Exempt (i.e., tax exempt, nonprofit)

3. REFERRAL CHANNEL

How did you hear about the program?

- Piedmont Natural Gas bill insert
- Piedmont Natural Gas website
- Piedmont Natural Gas representative
- Heating and air contractor
- Plumbing contractor
- Radio
- Newspaper
- Facebook

4. INSTALLATION CONTRACTOR INFORMATION

Contractor name:







Address:

Phone: _____

Email: _____

5. REBATE OFFERINGS

Please complete the rebate section for all applicable measures. Check the box(es) to indicate your product specifications.

PRODUCT		REBATE AMOUNT
	<p>Natural Gas Furnace</p> <p><input type="checkbox"/> 90% - 94.9% AFUE receive a \$175 rebate</p> <p><input type="checkbox"/> 95% - 97.9% AFUE receive a \$225 rebate</p> <p><input type="checkbox"/> >= 98% AFUE receive a \$325 rebate</p> <p>Brand: _____ Number installed: _____</p> <p>Model number: _____</p> <p>Serial number: _____</p> <p>AFUE percentage: _____ % Date installed: _____</p>	<p>___ x \$175 = \$ _____</p> <p>___ x \$225 = \$ _____</p> <p>___ x \$325 = \$ _____</p>
	<p>Natural Gas Storage Water Heater</p> <p><input type="checkbox"/> UEF of >= 0.67 receive a \$75 rebate</p> <p>Brand: _____ Number installed: _____</p> <p>Model number: _____</p> <p>Serial number: _____</p> <p>UEF: _____ Date installed: _____</p>	<p>___ x \$75 = \$ _____</p>
	<p>Natural Gas Condensing Storage Water Heater</p> <p><input type="checkbox"/> UEF of >= 0.80 receive a \$200 rebate</p> <p>Brand: _____ Number installed: _____</p> <p>Model number: _____</p> <p>Serial number: _____</p> <p>UEF: _____ Date installed: _____</p>	<p>___ x \$200 = \$ _____</p>
	<p>Natural Gas Tankless Water Heater</p> <p><input type="checkbox"/> UEF of 0.81 - 0.91 receive a \$150 rebate</p> <p><input type="checkbox"/> UEF of >= 0.92 receive a \$200 rebate</p> <p>Brand: _____ Number installed: _____</p> <p>Model number: _____</p> <p>Serial number: _____</p> <p>UEF: _____ Date installed: _____</p>	<p>___ x \$150 = \$ _____</p> <p>___ x \$200 = \$ _____</p>
	<p>Smart Thermostat (must use natural gas for heating)</p> <p><input type="checkbox"/> ENERGY STAR® certified models receive a \$50 rebate</p> <p>Brand: _____ Model number: _____</p> <p>Natural gas is used for heating <input type="checkbox"/>Y <input type="checkbox"/>N Date installed: _____</p>	<p>___ x \$50 = \$ _____</p>
	<p>Energy Efficiency Kit</p> <ul style="list-style-type: none"> ▪ Included with all rebates except smart thermostats ▪ One low-flow showerhead, one low-flow kitchen aerator, two low-flow faucet aerators and weatherstripping rolls 	<p>Free</p>
<p>Total Rebate Amount:</p>		<p>\$</p>

6. PROOF OF PURCHASE

For each piece of equipment installed that is eligible for a rebate, please submit a legible, dated, itemized and detailed copy of the receipts or invoices. The invoice and/or proof of purchase must clearly state what equipment was installed. If applicable, include the Air Conditioning, Heating and Refrigeration Institute (AHRI) or ENERGY STAR documentation showing the equipment efficiency specifications that meet the rebate eligibility requirements.

7. AGREEMENT

I HAVE READ AND AGREE TO THE [TERMS AND CONDITIONS](#) ON PAGE 5. I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE PRODUCT(S) AND/OR SERVICES I AM REQUESTING MEET THE REQUIREMENTS IN THIS APPLICATION PACKAGE. I REPRESENT THAT I AM DULY AUTHORIZED TO EXECUTE THIS AGREEMENT AS OR ON BEHALF OF THE PIEDMONT ACCOUNT HOLDER OR THE PROPERTY OWNER.

Customer signature

Print name

Date (mm/dd/yyyy)

If form is completed by the contractor on customer's behalf, the contractor must review Terms and Conditions with customer before submitting.

8. CUSTOMER CHECKLIST

Processing will be delayed in applications that are incomplete. Before submitting your application, make sure you have completed the following:

Account Information

Did you provide the following?

- Piedmont account number
- Name and address, as it appears on your Piedmont bill
- Contact information

Rebate Equipment Information

Did you provide the following?

- Installation date
- Equipment type, quantity, efficiency rating (if applicable) and rebate total
- Equipment name, model number and serial number (if applicable)

Required Supporting Documentation

Did you provide or submit the following?

- A detailed copy of proof of installation (i.e., receipt, invoice, contract) and/or copy of proof of purchase (sales receipt) must accompany the application.

Keep a copy of your completed application form and all required documentation, such as receipts and invoices, for your records.

For more information about the rebate offerings and program details, visit piedmontng.com/HomeRebates, call us at **800.951.9923** or email us at save-energy@piedmontng.com.

TERMS AND CONDITIONS:

Rebate Program Details: Piedmont Natural Gas Company Inc. (Piedmont) reserves the right to modify, withdraw or terminate this Program at any time, and such decision will be posted on the Piedmont website on or before the date of such modification, withdrawal or termination. Please visit piedmontng.com/HomeRebates. Details of this Rebate Program, including rebate amounts, dates of the Rebate Program, eligibility, qualifications, and application process are subject to change without prior notice. Prior to submission of a Rebate Application, it is the sole responsibility of the participant to timely verify all information on Piedmont's website at piedmontng.com/HomeRebates. The Terms and Conditions listed herein are supplemental to terms, conditions and other information listed about this Rebate Program on the Piedmont website and must be read in conjunction with such. The Piedmont website, the Rebate Application and these Terms and Conditions together constitute the entire Rebate Program.

Eligibility: This Program is only available to Piedmont residential customers in North Carolina having natural gas service accounts in good standing or having proof of ownership of a property served by Piedmont. Rebate is available solely for the qualified new equipment listed on the Rebate Application, purchased and installed during the Rebate Period and prior to participant's submission of the Rebate Application. All equipment must be new and installed by a licensed contractor; used or refurbished equipment is not eligible for a rebate. Participants hereby represent and warranty that if they do not own the property where the qualifying equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property where the equipment is to be installed. Final determination of eligibility will rest solely with Piedmont.

Application: The Rebate Application on Piedmont's website must be 1) completed truthfully and legibly, in its entirety, 2) signed by the individual or entity in whose name the Piedmont account is listed or the person or entity having proof of ownership of a property served by Piedmont (or an authorized agent of such person or entity), 3) attached and/or uploaded a copy of the legible, dated, itemized and detailed proof of purchase (receipt), and/or a copy of the legible, dated, itemized and detailed proof of installation (receipt, installation contract or contractor invoice) and 4) mailed with adequate postage to the address listed on the Application or submitted through Piedmont's online rebate submission website. All mailed in Applications must be postmarked during the Rebate Period set forth on Piedmont's website, and within 120 days after the equipment installation. Piedmont is not responsible for lost, late, damaged or misdirected forms. Late, illegible or incomplete forms will not be processed. All Applications become the sole property of Piedmont. No Application, including attachments, will be returned to the participant. Do not include a Rebate Application with payment of your monthly Piedmont bill. The Application, with qualifying attachments, must be submitted separately. Piedmont has authorized a third-party rebate processor to issue rebates in the form of checks or gift cards, not utility bill credits. Piedmont is not responsible if your retailer or contractor provides inaccurate information about the amount and/or conditions of the actual rebate, and Piedmont will not pay rebates for efficiency measures that are mislabeled or misrepresented by dealers regarding rebate qualifications.

Verification: Piedmont reserves the right to verify sales receipts, serial numbers, installation contracts, and all other documentation and processes incidental to this Application. Also, a site inspection may be conducted to verify installation of qualified equipment at qualified locations. The site visit is not a safety review and is not intended for any other purposes besides verifying installation and general Rebate Program compliance. A rebate will not be paid if Piedmont, or a third party acting as its agent, is not able to conduct any required verification. By submitting this Application, participant agrees to participate in any audit and/or site inspection requested by Piedmont related to this Rebate Program.

Energy Usage: Piedmont, or a third party acting as its agent, may conduct a survey and/or billing energy usage analysis to measure program impact savings and participant satisfaction. By accepting the rebate payment, the participant immediately and irrevocably agrees to transfer to Piedmont the rights to all Attributes of the qualifying measures and its operation. Attributes include, but are not limited to, any and all claims, credits, benefits, emissions reductions, offsets and allowances resulting from the avoidance of the emission of any substance into the air, soil or water or otherwise resulting from the equipment or its avoided energy use. Attributes do not include any tax benefits or credits associated with the measure. The participant will not claim any ownership or control of any Attributes, and Piedmont shall be free to use the Attributes for all purposes permitted by law.

Payment: Funds approved by the North Carolina Utilities Commission for this Rebate Program are available on a first-come, first-served basis. Rebates shall be in the qualified amount listed on Piedmont's website on the postmarked date of the Application submission. As soon as practicable after receipt and processing of the completed Rebate Application, the rebate check will be mailed to the individual or entity designated as the payee on the Application at the address provided on the Application. Participants who receive a rebate greater than authorized, whether through fraudulent application or through a processing mistake, agree to refund the money back to Piedmont. Rebate recipients of the program may be subject to tax liability for the value of the rebate incentives received through the program pursuant to state or federal income tax codes. Piedmont is not responsible for any tax liability imposed on the participant as a result of payment of any applicable rebate.

No Endorsement, Warranty or Liability: By promotion and offer of this rebate for purchase and installation of specific energy-efficient equipment, Piedmont does not guarantee any energy savings as a result of the purchase and installation of qualifying equipment. Piedmont does not endorse any manufacturer, contractor, product or system, or in any way warranty such equipment, installation or the energy efficiency of any equipment. Piedmont makes no representation or warranty and has no responsibility regarding the equipment, its installation, its energy efficiency, quality, safety or any compliance of the equipment or its installation with applicable laws, regulations, codes, standards or requirements. Participants hereby release and shall indemnify and hold harmless Piedmont and its affiliates, successors, assigns, and utility rebate processor and their respective officers, directors, employees, and agents from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation, operation, maintenance, performance, removal, or disposal of any equipment at the premises or any material and labor related thereto. In no event shall Piedmont be liable for any incidental, indirect, special, punitive, or consequential damages related to the equipment or its installation, operation, maintenance, or performance. The provisions of this paragraph shall survive the termination or expiration of the Rebate Program, these Terms and Conditions, and the customer's and/or property owner's participation in the Rebate Program.