

G3 Content Index			
STANDARD DISCLOSURES PART I: Profile Disclosures			
1. Strategy and Analysis			
Profile Disclosure	Description	Cross-Reference	Further Explanation
1.1	Statement from the most senior decision-maker of the organization	22	See Creating Value: A Commitment from Our CEO
2. Organizational Profile			
Profile Disclosure	Description	Cross-Reference	Further Explanation
2.1	Name of the organization.	i-ii	Piedmont Natural Gas Company Inc
2.2	Primary brands, products, and/or services.	i-ii	See About Piedmont Natural Gas
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	i-ii	See About Piedmont Natural Gas
2.4	Location of organization's headquarters.	i-ii	Corporate office is in Charlotte, North Carolina, USA
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	i-ii	Piedmont's operations are located solely within the United States.
2.6	Nature of ownership and legal form.	i-ii	Piedmont Natural Gas is an investor-owned corporation trading on the New York Stock Exchange under the symbol, PNY.
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	i-ii	See About Piedmont Natural Gas
2.8	Scale of the reporting organization.	i-ii	See About Piedmont Natural Gas
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	i-ii	Detailed information regarding any significant changes is available in our Securities and Exchange Commission filings.
2.10	Awards received in the reporting period.	i-ii	See About Piedmont Natural Gas - Awards and Recognition
3. Report Parameters			
Profile Disclosure	Description	Cross-Reference	Further Explanation
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	title page	Calendar year 2010, with certain supplemental material from 2011 if appropriate.
3.2	Date of most recent previous report (if any).	N/A	The 2010-11 Sustainability Report represents our inaugural report.
3.3	Reporting cycle (annual, biennial, etc.)	title page	Biennial - Next report is planned for release in 2013
3.4	Contact point for questions regarding the report or its contents.	back page	For more information, please contact Sustainability@PiedmontNG.com
3.5	Process for defining report content.	6	See About This Report and Piedmont's Sustainability Goals.
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	6	Operations which Piedmont has control or significant influence with regard to financial and operating policies and practices
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope), I	6	The operations of joint ventures are not covered in this report.
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	6	Control or significant influence with regard to financial and operating policies and practices
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.	6	Quantitative data is provided based on direct measurements, estimates and calculations according to standard industry practice or as called for in regulations.
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	N/A	The 2010-11 report represents Piedmont's first sustainability report. Material changes will be assessed and reported in future reports as needed.
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	N/A	The 2010-11 report represents Piedmont's first sustainability report and will serve as the baseline for reporting significant changes in our reporting methodology.
3.12	Table identifying the location of the Standard Disclosures in the report.	6	Piedmont's GRI Indicators-Summary Index and also included here.
3.13	Policy and current practice with regard to seeking external assurance for the report.	6	Piedmont has chosen to self-verify for the 2010-11 reporting period and did not seek external assurances for this report. Self-verification was conducted using GRI Sustainability Reporting Guidelines.
4. Governance, Commitments, and Engagement			
Profile Disclosure	Description	Cross-Reference	Further Explanation
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	7	See A History of Earning Your Trust - Corporate Governance Guidelines and Our Code of Ethics and Business Conduct
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	7	Yes. Positions of Chairman, President and CEO are held by Thomas E. Skains.
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	7	Thomas E. Skains is the only non-independent director. The other 10 members are independent.
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	7	Interested parties can communicate with our directors by writing to: Corporate Secretary, Piedmont Natural Gas, 4720 Piedmont Row Drive, Charlotte, NC 28210.
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	7	For additional compensation information, please see our 2010 Proxy Statement.
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	7	See A History of Earning Your Trust - Corporate Governance Guidelines and Our Code of Ethics and Business Conduct
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.	7	This is a responsibility of the Corporate Governance Committee of the Board of Directors.
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	7	A detailed discussion of Piedmont's Vision, Mission and Values is available at <a href="http://www.piedmontng.com">www.piedmontng.com</a> under About Piedmont> Culture of Accountability
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	7	See A History of Earning Your Trust - Corporate Governance Guidelines and Our Code of Ethics and Business Conduct
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	7	See A History of Earning Your Trust - Corporate Governance Guidelines and Our Code of Ethics and Business Conduct
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	7	Risks are assessed by each business unit without specific reference to the precautionary principle.
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	18	Partnerships and memberships in voluntary organizations are mentioned in our 2010/2011 Sustainability Report.
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; or * Views membership as strategic.	18	American Gas Association, others
4.14	List of stakeholder groups engaged by the organization.	Website	Piedmont defines our mission in terms of how we strive to serve each of our stakeholders. Our commitment to each stakeholder group is discussed in detail at <a href="http://www.piedmontng.com">www.piedmontng.com</a> under About Piedmont> Culture of Accountability
4.15	Basis for identification and selection of stakeholders with whom to engage.	Website	Visit <a href="http://www.piedmontng.com">www.piedmontng.com</a> under About Piedmont> Culture of Accountability
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Website	Visit <a href="http://www.piedmontng.com">www.piedmontng.com</a> under About Piedmont> Culture of Accountability
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	Website	Visit <a href="http://www.piedmontng.com">www.piedmontng.com</a> under About Piedmont> Culture of Accountability

## STANDARD DISCLOSURES PART III: Performance Indicators

Economic			
Performance Indicator	Description	Cross-Reference	Further Explanation
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	16-19	See We Will Develop Strong Communities and We Will Create Value for Our Shareholders
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Form10K	See our Form 10-K filed with the Securities and Exchange Commission.
EC3	Coverage of the organization's defined benefit plan obligations.	Form10K	See our Form 10-K filed with the Securities and Exchange Commission.
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	19	See We Will Develop Strong Communities>Economic Development>Employment
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	19	See We Will Develop Strong Communities>Economic Development>Investment
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	19	See We Will Develop Strong Communities>Economic Development
Environmental			
Performance Indicator	Description	Cross-Reference	Further Explanation
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	11-12	See We Will Pursue Excellence in Customer Service and in Our Business Operations>Innovative Solutions (Energy Efficiency Programs and CNG fueling options)
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	14-15	See We Will Reduce Our Impact on the Environment (Our Facilities, Our Operations, Our People)
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	15	See We Will Reduce Our Impact on the Environment (Pipeline Projects - Wetlands and Environmental assessment)
EN13	Habitats protected or restored.	14	See We Will Reduce Our Impact on the Environment (Wetlands protection)
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	15	See We Will Reduce Our Impact on the Environment (Clean Air Works, AMR, Our Fleet)
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	14-15	See We Will Reduce Our Impact on the Environment
Social: Society			
Performance Indicator	Description	Cross-Reference	Further Explanation
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	7	All employees receive periodic training in anti-corruption policies and procedures through the Code of Business Ethics training. See A History of Earning Your Trust - Corporate Governance Guidelines and Our Code of Ethics and Business Conduct
SO4	Actions taken in response to incidents of corruption.	7	See A History of Earning Your Trust - Corporate Governance Guidelines and Our Code of Ethics and Business Conduct
SO5	Public policy positions and participation in public policy development and lobbying.	Website	Visit <a href="http://www.piedmontng.com">www.piedmontng.com</a> >About Piedmont>Legislative Activities
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	Website and Federal Election Commission public filings	Visit <a href="http://www.piedmontng.com">www.piedmontng.com</a> >About Piedmont>Legislative Activities
Social: Product Responsibility			
Performance Indicator	Description	Cross-Reference	Further Explanation
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	8-9	See We Will Always Think Safety First
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	11	See We Will Pursue Excellence in Customer Service and in Our Business Operations